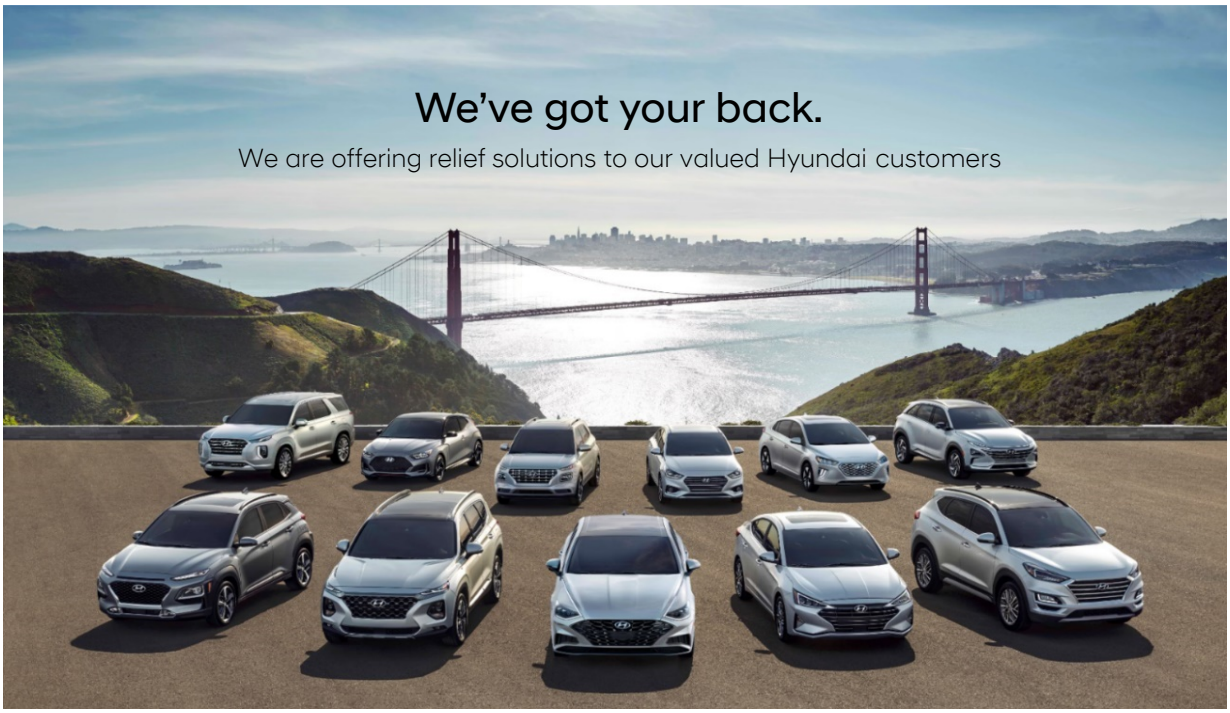


For New Vehicle Purchase

We want to help you worry less in these stressful times.

4 months deferred payments[1]

Because we believe in making things better for our customers in these challenging times, we're offering 0% APR financing and 4 months of deferred payments on select new Hyundai vehicles through April 30. Please click here to contact your Hyundai dealership near you.

Up to 6 months of Payment relief[2]

They say nothing is more important than family, especially in uncertain times. In response to the recent world events, we've taken steps to protect our family with Hyundai Assurance. So, we're covering up to six months of payments for Hyundai owners who purchased or leased a Hyundai vehicle between March 14 and April 30, 2020 if they lose their job due to COVID-19 this year. Please click here to contact your Hyundai dealership near you.

For Current Customers (Global Health Crisis Relief program)

Deferred payments for current owners

We're doing what we can to help out our current owners who lose their jobs or experience medically-related hardships due to COVID-19 before April 30, 2020. With our Global Health Crisis Relief program, Hyundai Motor Finance can defer up to 3 months payments (in one month increments).

Please scroll down to check our FAQs for immediate answers. If you have questions other than what is listed on our FAQs, please Email us or contact us at 1-800-523-4030. Please be advised that we are experiencing unusually high call volume and longer than normal wait times.

[1] 120 day deferred payment available only on new purchases of select Hyundai vehicles financed at 0% Annual Percentage Rate through Hyundai Motor Finance to well-qualified buyers. Palisade, Ioniq, Veloster and Nexo are not eligible for 0% APR offer. Down payment may be required. Subject to Hyundai Motor Finance credit approval. Not all customers will qualify. See dealer for details. Offer valid March 26 to April 30, 2020.

[2] Up to 6 months of payments available to the buyer of any new Hyundai model financed or leased at participating dealers only through Hyundai Motor Finance between March 14 and April 30, 2020. Payments up to $600 per month (and $3,600 per 6 month period) are available for loss of job caused by COVID-19 through December 31, 2020. Restrictions apply and proof of job loss required. See dealer for details.

Global Health Relief Programs FAQs

Are you offering a Payment Deferment/deferment for my Retail account?

Current customers who are impacted by COVID-19 may request a 30-day Payment Deferment once eligibility is confirmed. Email-Us

Interest will continue to accrue throughout a Payment Deferment. If your account is set up on AutoPay during a Payment Deferment, please disable accordingly. Once the deferment period is over, please re-activate accordingly. (You may disable or activate your AutoPay online at HMF.)

Are you offering a Payment Deferment/deferment for my Lease account?

Current customers who are impacted by COVID-19 may request a 30-day Payment Deferment Email-Us

If your account is set up on AutoPay during a Payment Deferment, please disable accordingly. Once the deferment period is over, please re-activate accordingly. (You may disable or activate your AutoPay online at HMF.)

What are the qualifications for a Global Health Crisis Relief Payment Deferment?

Current customers who are:

- Providing care for themselves or a member of the household resulting from the current global health crisis and are temporarily unable to work.
- Experiencing job loss resulting from economic conditions during the current global health crisis (Document required from your employer or evidence of filing for unemployment compensation as documentation of a job loss if applicable).

A disaster relief Payment Deferment is available if the account is less than 90 days past due.

Please note that approval of deferment requests is subject to your submission of required documentation as described.

My lease account has ended or is ending soon. What are my options?

Due to elevated call volumes and wait times, we recommend calling in once your lease is within 30 days of maturity. Thank you for your patience.

For helpful Lease-End information, please visit the Lease-End section on our website at: Email-Us

- A Lease Term Extension is available for up to 6 months. Your lease is only eligible for this program within the last 30 days of your lease. If your lease is within 30 days of maturity, please contact our Lease End Team through the Email Us page on our website Email-Us.

If my payment is late, will I be charged a late fee?

Late fees are assessed accordingly, based on your contract terms.

Is there a fee for a Payment Deferment?

In certain states, fees are applied for a standard Payment Deferment. However, the deferment fee is waived for a disaster relief deferment. Please note that interest will continue to accrue on Retail accounts.

Will my late payment be reported to the credit bureaus?

We are required to report payment histories fairly and accurately to the credit bureaus. Due to the global health crisis: As of March 16, 2020, affected customers' credit reporting will be reported with the Special Comment Code of "AW" (Affected by natural or declared disaster). The note remains effective for 90 days from when the campaign begins.

What is a payment extension vs. a payment deferment?

They are two of the same. Official language is the payment deferment.