

We are here for you.

We are offering relief solutions to our valued Kia customers



Kia Accelerate the Good Program¹

New Kia shoppers.

You don't have to defer your dreams. For those who are thinking of purchasing a Kia, we'd like to help you out. Kia's Accelerate The Good program offers new Kia customers an opportunity to choose to defer payments for 120 days on available select models with 0% APR up to 75 months. Please contact your [Kia dealer](#) to learn more.

Kia Finance Global Health Crisis Relief²

Current Kia owners.

Deferred payments for current owners. Kia Motors Finance customers who are caring for themselves or a member of their household and are temporarily unable to work or suffer a job loss through May 17, 2020 as a result of the current global health crisis may be eligible for payment deferral for loss of job or medically-related hardships caused by COVID-19 between March 14 and May 17, 2020.

Please scroll down to check our [FAQs](#) for immediate answers. If you have questions other than what is listed on our FAQs, please log in to [Email us](#) or contact us at 1-866-331-5632. Please be advised that we are experiencing unusually high call volume and longer than normal wait times.

¹Call 800-333-4KIA for details. 0% APR financing for 24-66 months from Kia Motors Finance (KMF) on approved credit for purchase of a new 2020 Forte, Sportage, Sedona, Soul, or Stinger with \$15.15 per month per \$1,000 financed. 0% APR financing for 24-75 months from KMF on approved credit for purchase of a new 2020 Optima (including Hybrid and PHEV), 2020 Sorento; or 2019 Niro (including EV and PHEV), Cadenza, Stinger, or K900 with \$13.33 per month per \$1,000 financed. Quantities limited. Offer available for well-qualified buyers only. No down payment required. Subject to dealer participation. Payment deferred for 120 days. First monthly payment due 120 days from contract date. Payment schedule deferral is optional and will lengthen your contract term. Cannot be combined with lease programs or other finance offers. Must take delivery by 5/17/20.

² **Global Health Crisis Relief:** Deferments may be available for loss of job or medically-related hardships caused by COVID-19 between March 14 and May 17, 2020. Interest accrues during deferral period and is payable over remaining term. Restrictions apply and proof of job loss may be required. Learn more at kmfusa.com for assistance and eligibility.

Kia Finance Global Health Relief Programs FAQs

Are you offering a Payment Deferment for existing and new Retail accounts?

For Existing Kia Finance Retail Customers

Current retail customers who are impacted by COVID-19 may request a 30-day Payment Deferment on their account once eligibility is confirmed. Please log in to visit our [Email Us](#) page and submit your request.

Interest will continue to accrue throughout a Payment Deferment.

If your account is set up on AutoPay during a Payment Deferment, please disable accordingly. Once the deferment period is over, please re-activate accordingly. You may disable or activate your AutoPay online by logging in at KMFUSA.com.

For New Kia Finance Retail Customers

Customers who wish to buy a new Kia may be eligible for special COVID-19 relief programs. Contact your local Kia [dealer](#), if they're open, to learn more.

Are you offering a Payment Deferment for existing and new Lease accounts?

Current Kia Finance lessees who are impacted by COVID-19 may request a 30-day Payment Deferment on their account once eligibility is confirmed. Please log in to visit our [Email Us](#) page and submit your request.

If your account is set up on AutoPay during a Payment Deferment, please disable accordingly. Once the deferment period is over, please re-activate accordingly. You may disable or activate your AutoPay online by logging in at KMFUSA.com.

What are the qualifications for a COVID-19 Global Health Crisis Relief Payment Deferment?

Current Kia Finance customers who are:

- Providing care for themselves or a member of their household resulting from the current global health crisis and are temporarily unable to work
- Experiencing job loss resulting from economic conditions during the current global health crisis (Document required from your employer or evidence of filing for unemployment compensation as documentation of a job loss, if applicable)

A disaster relief Payment Deferment is available if the account is less than 90 days past due.

Please note that approval of deferment requests is subject to your submission of required documentation as described.

If my payment is late, will I be charged a late fee?

Late fees are assessed accordingly, based on your contract terms.

Is there a fee for a Payment Deferment?

In certain states, fees are applied for a standard Payment Deferment. However, the deferment fee is waived for a disaster relief deferment. Please note that interest will continue to accrue on Retail accounts.

Will my late payment be reported to the credit bureaus?

We are required to report payment histories fairly and accurately to the credit bureaus.

Due to the global health crisis: As of March 16, 2020, affected customers' credit reporting will be reported with the Special Comment Code of "AW" (Affected by natural or declared disaster). The note remains effective for 90 days from when the campaign begins.

What is a payment extension vs. a payment deferment?

While Kia Finance has opted to use payment deferment, a payment extension is considered the same transaction type.